

IMPORTANT INFORMATION FOR PATIENTS

WHO BRING IN URINE SAMPLES



There have been changes in the way that the surgery now deals with urine samples.

If you think you are suffering from a urine infection, please call the surgery as soon as possible in the morning and inform the receptionist of your symptoms – the reception will then arrange a clinician to phone you back. They will discuss your symptoms and deal with the situation as appropriate – they will also advise you if you need to hand in a urine sample

In the future, we will now only accept Urine Samples at reception which:

- Have been requested by a GP/ANP during a phonecall
 - Have been requested by a nurse/ for long-term review checks
- AND**
- Are accompanied by a completed urine sample form (available at the desk) which must be filled in by the patient with all the relevant details

So.....if you feel you have a urine infection, please call the surgery first.....

DO NOT bring down a urine sample unless you have been asked to do so!